

INDIANA STATE LIBRARY ANNUAL REPORT



2017

Serving Indiana residents, leading and supporting the library community and preserving Indiana history.

A Message From Indiana State Librarian **Jacob Speer**

For nearly 200 years, the Indiana State Library has served the residents and employees of the state of Indiana, while also providing support for library communities throughout the state. Whether it's providing excellent customer service, demonstrating leadership within the library community, developing new services or expanding our unique collection of resources, the Indiana State Library has been consistent in its efforts to serve the entire state of Indiana. In 2017, the library set to solidify these goals with the development of a new strategic plan. The 2018-21 strategic plan will guide the work of the agency and is available for review on our website.

The contents of this report showcase how the Indiana State Library served various sectors of the state in 2017. Supplying specialized library service to people who are blind and visually-impaired, providing physical space for government employees and officials and supporting early literacy efforts all demonstrate how the state library continued its long tradition of serving the community at large. I hope you enjoy these highlights from the year and I look forward to ensuring that the Indiana State Library continues to provide high-quality service to the entire state for many years to come.

A handwritten signature in black ink that reads "Jacob Speer". The signature is written in a cursive, flowing style.

Table of Contents

Financial Report 02

SERVING
Researchers 03

SERVING
People Who are Blind
and Visually-impaired 06

SERVING
Children and
Supporting Literacy 08

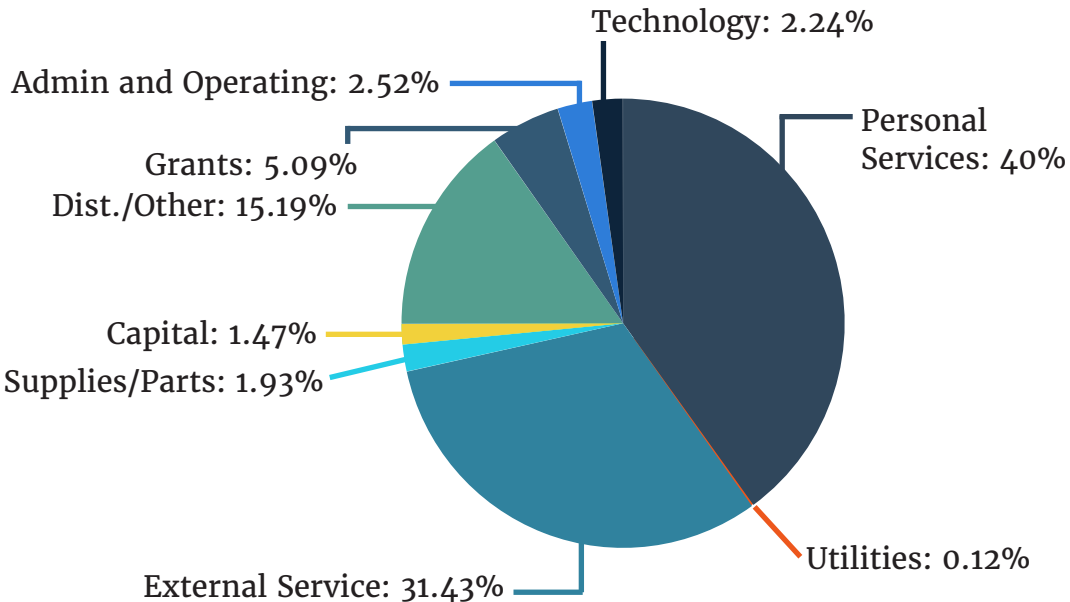
SERVING
State Employees 10

SERVING
Libraries Statewide 12

Resources 14

Financial Report

Personal Services: \$4,159,304.90 (40%)
Utilities: \$12,018.88 (0.12%)
External Service: \$3,268,508.78 (31.43%)
Supplies/Materials/Parts: \$200,421.76 (1.93%)
Capital: \$153,084.18 (1.47%)
Distribution/Other Govern Unit: \$1,579,655.58 (15.19%)
Grants: \$529,471.78 (5.09%)
Social Service Payments: \$475 (0.00%)
Administration and Operating: \$261,982.23 (2.52%)
Technology: \$232,802.27 (2.24%)
Total: \$10,397,725.32 (100%)



Mission

The Indiana State Library is responsible for developing and providing library services to state government, its branches, its departments and its officials and employees; providing for the individual citizens of the state those specialized library services not generally appropriate, economical or available in other libraries of the state; encouraging and supporting the development of the library profession; and strengthening services of all types of publicly and privately supported special, school, academic and public libraries.



Serving Researchers

The Genealogy and Local History Fair and the Hoosier Women at Work conference provided genealogists and historians alike the opportunity learn, research, engage and educate colleagues and peers. 2017 saw the state library become a preservation steward with the U.S. Government Publishing Office (GPO), with an agreement to preserve the Official Gazette of the United States Patent Office dating from 1872-1965. In October, hundreds of edits were made during the Hoosier Women in STEM Wikipedia Edit-a-Thon, hosted by the Indiana State Library as part of the Indiana Humanities' Quantum Leap initiative. During the same month, the library's Rare Books and Manuscripts Division acquired the photograph

collection of the Indianapolis Times. Indiana Memory continued to provide free, online access to over a half million items contributed by cultural heritage organizations from around the state. Two-thirds of these collections are further shared with the Digital Public Library of America (DPLA) through the Indiana Memory Digital Public Library of America (IMDPLA) service hub.

These partnerships, events, acquisitions and agreements showcase the Indiana State Library's efforts to serve Indiana researchers and preserve the state's history by providing educational opportunities, research possibilities and physical and digital collection items.



150,000 Photographs acquired from the Indianapolis Times



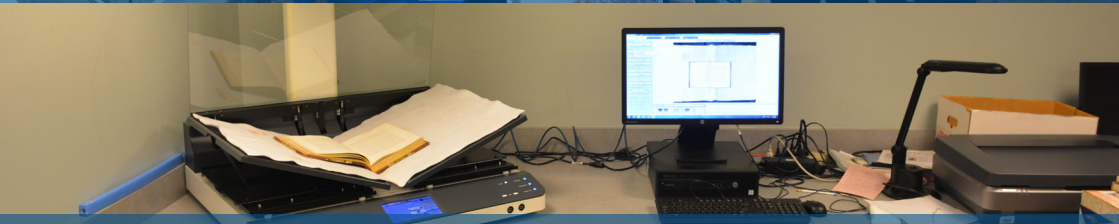
35,500 Words added to Wikipedia during the Hoosier Women in STEM Wikipedia Edit-a-Thon



256 Genealogy and Local History Fair attendees



88 Hoosier Women at Work conference attendees



48,549 New digital records submitted to DPLA



TBBL public awareness coordinator Beth Pearl works with patrons at the Hendricks County Senior Center.

Serving People Who Blind

The Indiana State Library offers free library service to those who cannot use standard printed materials due to a visual or physical disability. These offerings come via Indiana Talking Book and Braille Library (TBBL) and include such services as the lending of materials, providing downloads from the Braille and Audio Reading Download (BARD) online service, sponsoring a statewide summer reading program and recording Indiana-related audio books in the Indiana Voices facility.

In September, TBBL hosted Vision Expo at the Indiana State Library. Hundreds of patrons attended the recurring event, which showcases the latest in adaptive technology, independent living aids and other related resources for users of all ages. 2017 also saw the addition of a public awareness coordinator, who promoted the Talking Book and Braille Library by visiting vision impairment support groups, Parkinson's disease support groups, conferences for seniors and those with disabilities, nursing home facilities and libraries throughout the state.



are & Visually-impaired

By supporting patrons with visual and physical disabilities, the Indiana State Library is fulfilling its mission to provide specialized library services to Indiana residents.

350 Vision Expo attendees

338,427 total items circulated

1,783 mobile devices registered for BARD mobile

6,395 total active Talking Book and Braille Library patrons

90 statewide visits made by the public awareness coordinator


Serving Children

In its first full year of operation, the Indiana Young Readers Center greatly expanded library service to children in the downtown Indianapolis area. Funded by the Institute of Museum and Library Services, the Young Readers Center is home to materials created by Indiana authors and illustrators. The center features permanent displays devoted to such noteworthy Hoosier children's authors and illustrators as Jim Davis, Norman Bridwell, Meg Cabot and John Green.

In addition to providing a physical space for children, the Indiana Young Readers Center and the Indiana State Library support early literacy with numerous programs and events. The Pursuit of State Pride field trips continue to be mainstay of children's activities at the library and, in 2017, the Indiana Young Readers Center introduced a new slate of summer programs. These programs, available to the public, focus on Indiana history, the Indiana State Library's collections and creativity. 2017 also saw nearly 2,000 Indiana students participate in the Letters About Literature contest and the Statehood Day Essay



Supporting Literacy



Contest. Moreover, the state library's children's consultant presented statewide librarian trainings, circulated hundreds of book club, story time, LEGO and DUPLO kits and awarded thousands of library education units (LEUs).

In 2017, the Indiana State Library hosted the Poetry Out Loud state finals, administered a statewide bookmark contest and, under The Indiana Center for the Book, managed the Indiana Early Literacy Firefly Award. These early literacy events and programs reflect the library's commitment to serving the children of Indiana.
www.in.gov/library/IYRC.htm

1,400 Letters submitted to Letters about Literature

500 Statehood Day essay contest participants

2,500 Firefly Award total votes cast

2,795 Pursuit of State Pride field trip attendees

1,376 Librarians trained by the state library's children's consultant

Serving State Employees

Developing and providing library services to the state government, its branches, its departments and its officials and employees is an important element of the state library's mission. In 2017, government agencies continued to make use of the meeting, training and conference rooms provided by the Indiana State Library. From Department of Homeland Security disaster training sessions to cabinet meetings, the library hosts many state agency functions that ultimately shape the lives of all Hoosiers.

In addition to supplying meeting space for government agencies, the state library also provides state employees with traditional library services, such as assisting with research, fielding reference questions and processing interlibrary loans.

86

interlibrary loans
processed for
state employees

302

state agency
meetings

8,443

state agency
meeting attendees



Newly-elected governor Eric J. Holcomb visits with Rare Books and Manuscripts Supervisor Bethany Fiechter.

Serving Libraries Statewide

The Indiana State Library's Professional Development Office and Library Development Office serve both libraries and library staff throughout the state. PDO supports the advancement and development of library staff in all Indiana libraries, while LDO supports the improvement and development of library services to all Indiana citizens.

Both divisions provided exceptional statewide service in 2017 by producing various conferences and trainings, by visiting public libraries throughout the state and by disseminating Library Services and Technology Act (LSTA) grant money. The Difference is You conference, a conference for library support staff organized by the Indiana State Library's

Professional Development Committee, had over 150 attendees. An independent QualityMetrics LSTA grant evaluation found the library to have "an outstanding digitization effort." Sixty webinars were transcribed to create a robust offering of asynchronous ADA compliant trainings. More libraries joined the Evergreen Indiana catalog consortium during the year, bringing the total number of participants to 111.

These statewide efforts demonstrate that the Indiana State Library is truly committed to serving both libraries and citizens throughout Indiana.

www.in.gov/library/lido.htm
www.in.gov/library/pdo.htm



Children's consultant Beth Yates presents on Every Child Ready to Read at The Difference is You conference.

7,121

**Combined LDO and PDO
training attendees**

6,799

LEUs awarded

60,860

**SRCS requests in the first
full year of service**

\$265,441

**Awarded in LSTA
technology, digitization
and workshop grants**

590,247

**Parcels shipped
via InfoExpress**

Resources

INSPIRE



INSPIRE, Indiana's virtual online library, is a collection of academic databases and other information resources that can be accessed by state residents using any computer equipped with an internet protocol (IP) address located in Indiana and a web browser. INSPIRE is supported by the Indiana General Assembly through Build Indiana Funds, the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act (LSTA) and in partnership with Academic Libraries of Indiana.
<https://inspire.in.gov/>

SRCS



Indiana's Statewide Remote Circulation Service (SRCS), the state's latest and largest resource sharing tool, is administered by the Indiana State Library and links together the catalogs of over 150 Indiana libraries into a single interface containing over 30 million items. Authorized users can search this combined catalog and request to have selected materials delivered to their home library, using the InfoExpress courier, where they can check them out. SRCS is not a replacement for a library's ILS system; rather it works with over 15 different ILS systems to provide this extended access and functionality.

<https://www.in.gov/library/SRCS.htm>

Indiana State Library Foundation



The mission of the Indiana State Library Foundation is to serve the citizens of Indiana through the support, enhancement and promotion of the activities of the Indiana State Library, their programs and collections and to aid in the development of programs benefiting individuals and libraries throughout the state.

Donations help provide content and services to people who are visually-impaired. They also assist in the purchase of materials and equipment vital to the continuing preservation of invaluable books, maps and reference materials, which make the history of Indiana accessible to all of its residents.

To donate or learn more: indianastatelibraryfdn.org/

Blog

Keep up on a variety of library topics by reading the Indiana State Library's blog.

Blog: <https://blog.library.in.gov/>

This annual report was assembled, created and edited by Katrice Anders-Jordan, Stephanie Asberry, Connie Bruder, Jennifer Clifton, Wendy Knapp, Travis Wagner, Suzanne Walker and John Wekluk.

Volunteer Program

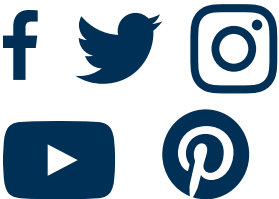
The Indiana State Library volunteer program allows the public to take a behind-the-scenes look at the state library and to be a part of preserving and making accessible Indiana's rich history. Volunteering at the state library is also an excellent way to gain valuable experience in the field of library science.

Volunteers have the opportunity to work with the Indiana State Library's many historic collections, all housed in a beautiful 1930s Art Deco building in downtown Indianapolis. The library can accommodate almost any schedule. There are positions that allow volunteers to work from home for even more flexibility. A background in library science or history is not necessary and the library will provide any training needed.

To volunteer or learn more:
www.in.gov/library/volunteer.htm



Connect with us!



Learn more at www.in.gov/library/volunteer.htm

The program's hours are flexible and the library can accommodate almost any schedule.



