

Service Authorization Requests in Healthy Indiana Plan
The data shown below represents Q1 to Q4 2021 reports submitted by each MCE

What does the OMPP Measure?	OMPP's Target	How are the MCEs Doing on these Measures?															
		Exceeding the Target				On Target				Below Target							
		Anthem				CareSource				MDwise				MHS			
		Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021
Percent of Provider Authorization Requests Reviewed timely in HIP	97%	99.80%	99.80%	99.85%	99.79%	99.01%	97.61%	99.15%	98.90%	98.72%	98.93%	99.38%	99.32%	99.68%	99.10%	99.13%	99.52%
Percent of Authorizations with Timely Decisions-All																	
Percent of Authorizations with Timely Decisions-Preservice Only (within 7 days of request is considered timely)	97%	99.8%	99.8%	99.9%	99.9%	99.3%	98.4%	99.1%	99.5%	98.7%	98.9%	99.4%	99.3%	99.6%	99.0%	98.9%	99.4%
Percent of Authorizations with timely Decisions- Concurrent Only (within 1 day is considered timely).	97%	99.2%	99.1%	99.2%	98.7%	95.2%	88.7%	96.8%	91.8%	90.8%	87.6%	92.9%	88.8%	99.5%	99.5%	99.2%	99.3%
Percent of Authorizations with Timely Decisions-Pharmacy only (within 1 day is considered timely).	97%	100%	99.9%	100%	100%	100%	99.8%	101.0%	100%	99.1%	99.6%	99.7%	99.8%	100%	99.3%	99.7%	99.9%