


Claims Adjudication in Hoosier Care Connect

The data shown below represents the trends from Q1 to Q4 2023 reports submitted by each MCE.

What does the OMPP Measure?

OMPP's Target

 Exceeding the Target

Among Institutional Claims (UB-04 Claim Type)

Of those Received, Adjudicated Timely 98%

Of those Received, Denied Payment no specific target

Among Professional Claims (CMS-1500 Claim Type)

Of those Received, Adjudicated Timely 98%

Of those Received, Denied Payment no specific target

Among Dental Claims

Of those Received, Adjudicated Timely 98%

Of those Received, Denied Payment no specific target

Anthem			
Q1 2023	Q2 2023	Q3 2023	Q4 2023
97.57%	99.18%	99.53%	97.43%
8.03%	6.70%	7.78%	7.14%
99.35%	99.43%	99.60%	99.54%
11.06%	9.36%	10.35%	9.80%
99.98%	98.83%	99.60%	99.44%
7.77%	7.93%	8.71%	8.05%