

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Missed Trips  
**Version:** 1.0  
**Report Code:** MO-MT  
**Submission Date:** 7/15/2020  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

**Experience Period >> 03/01/20 - 03/31/20**

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	1,682	1,753	3,435	4.10%
Inclement Wthr/Mbr	1	1	2	0.00%
Member Cancelled	2,779	3,073	5,852	6.98%
Member Deceased	79	79	158	0.19%
Member Hospitalized	163	189	352	0.42%
Member No-show	365	441	806	0.96%
Member Too Sick	158	160	318	0.38%
Provider No-Show	109	140	249	0.30%
Provider Too Late	19	22	41	0.05%
<b>Grand Total</b>	<b>5,355</b>	<b>5,858</b>	<b>11,213</b>	<b>13.38%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.