

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 5/15/2020
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 01/01/20 - 01/31/20

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	2,369	2,474	4,843	5.26%
Inclement Wthr/Mbr	8	8	16	0.02%
Member Cancelled	2,502	2,807	5,309	5.77%
Member Deceased	123	123	246	0.27%
Member Hospitalized	248	276	524	0.57%
Member No-show	431	500	931	1.01%
Member Too Sick	208	213	421	0.46%
Holiday Closure	27	28	55	0.06%
Inclement Wthr/TP	2	2	4	0.00%
Provider No-Show	205	237	442	0.48%
Provider Too Late	28	36	64	0.07%
Grand Total	6,151	6,704	12,855	13.97%

Note: Data reflects the status of the trip on the date of the scheduled trip.