

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
August 2023	271,457

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 8/1/2023 - 8/31/2023

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	80,716	80,564	99.8%	64,612	80.0%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 8/1/2023 - 8/31/2023

Item No.	Data Description	Data Entry
10	Number of Calls Received	47,112
11	Number of Calls Answered	46,189
12	Average Handle Time	04:11
13	Percent of Calls Abandoned	✓ 1.96%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 91.7%
16	Percentage of calls answered w/in 45 sec.	✓ 87.4%
17	Percentage of calls answered w/in 60 sec.	89.9%

Broker Name: Verida, Inc.
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>> 8/1/2023 -8/31/2023

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0.0%
<i>Inclement Wthr/Mbr</i>	6	5	11	0.0%
<i>Inclement Wthr/Provider</i>	1	1	2	0.0%
<i>Member Cancelled</i>	2,731	3,067	5,798	7.2%
<i>Member Deceased</i>	165	161	326	0.4%
<i>Member Hospitalized</i>	211	226	437	0.5%
<i>Member No-show</i>	362	609	971	1.2%
<i>Member Too Sick</i>	265	287	552	0.7%
<i>No Provider Assigned</i>	555	534	1,089	1.4%
<i>Provider No-Show</i>	101	156	257	0.3%
<i>Provider Too Late</i>	20	24	44	0.1%
Grand Total	4,417	5,070	9,487	11.8%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **8/1/2023 - 8/31/2023**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	4,084	4,707	8,791	10.9%
<i>Nursing Facility/ Assisted Living</i>	273	295	568	0.7%
<i>Hospital/Rehab</i>	5	5	10	0.0%
<i>Other Res. Facility</i>	2	7	9	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	27	30	57	0.1%
<i>Hotel</i>	26	26	52	0.1%
Grand Total	4,417	5,070	9,487	11.8%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Send Backs Summary
Report Code: MO-SBS
Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 8/1/2023 - 8/31/2023

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
44,285	6,266	14.15%	1,476	23.56%	1,168	79.13%	4,790	76.44%	4,404	91.94%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.
 Complaint Summary
 MO-CS
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>	
---------------------	--

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	17
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	17
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	17
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

Note: Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

Broker Name: Verida, Inc.
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

--	--

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	16	94.1%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>	1	5.9%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	17	100%

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.

Broker Name: Verida, Inc.
Report Name: Complaints & Appeals
Report Code: MO-MCA1
Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	8/1/2023 - 8/31/2023
---------------------	----------------------

COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	17
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	17
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	17
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

--	--

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
NONE							

Report Name: Number of NEMT Vehicles by County
 Report Code: MO-VC
 Submission Date: 8/31/2023
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		8/1/2023 - 8/31/2023						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretch er van	Wheelch air Lift Van	Total
Adams	6	4			1			11
Allen	27	91			2			120
Bartholomew	20	10			1			31
Benton		3						3
Blackford	4	16						20
Boone	6	19			1			26
Brown								0
Carroll	3	3						6
Cass	10	19						29
Clark	10	35			1			46
Clay	3	5						8
Clinton	5	7			1			13
Crawford		3						3
Daviess	3	16						19
Dearborn	4	13						17
Decatur	12	7			1			20
DeKalb	5	27			1			33
Delaware	16	35			2			53
Dubois	6	19						25
Elkhart	13	34			3			50
Fayette	3	19						22
Floyd	8	30			1			39
Fountain	4	5						9
Franklin	2	7						9
Fulton		10						10
Gibson	3	12						15

Grant	28	33			1			62
Greene	3	11			1			15
Hamilton	43	51			2			96
Hancock		18			1			19
Harrison	4	15			1			20
Hendricks	12	15			3			30
Henry	2	15			1			18
Howard	19	13			2			34
Huntington	12	24			2			38
Jackson	12	7			2			21
Jasper	4	8			1			13
Jay	6	13			1			20
Jefferson	4	10						14
Jennings	5	5			2			12
Johnson	33	24			2			59
Knox	4	29			1			34
Kosciusko	4	11			1			16
LaGrange		13						13
Lake	46	31			3			80
LaPorte	16	16			2			34
Lawrence	7	8			2			17
Madison	13	25			2			40
Marion	101	116			4			221
Marshall	4	21			1			26
Martin	1	6						7
Miami	12	5						17
Monroe	10	25			2			37
Montgomery	6	14						20
Morgan	1	5			3			9
Newton								0
Noble	7	26			1			34
Ohio	2	3						5
Orange	4	19						23
Owen	2	6			2			10

Parke	4	4					8
Perry	4	6			1		11
Pike		9					9
Porter	22	25			2		49
Posey	2	8					10
Pulaski		2			1		3
Putnam	6	3			1		10
Randolph	2	15			2		19
Ripley	8	14			1		23
Rush	3	7			1		11
Scott	6	17					23
Shelby	8	8			2		18
Spencer	2	13			1		16
St.Joseph	19	31			3		53
Starke	1	5			1		7
Steuben	3	7			1		11
Sullivan	3	9					12
Switzerland		6					6
Tippecanoe	31	28			3		62
Tipton	1	3					4
Union		9					9
Vanderburgh	21	39			2		62
Vermillion	6	5			1		12
Vigo	18	19			3		40
Wabash	4	2					6
Warren		3					3
Warrick	13	24			1		38
Washington		9			1		10
Wayne	11	34					45
Wells	3	20					23
White	5	12			1		18
Whitley							0

Broker Name: Verida, Inc.
 Report Name: Claims Processing Summary
 Report Code: MO-S1
 Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 2,170,425.36	
Clean Claims Received			
2	Electronic	18,947	
3	Paper	33,331	
	Total (calculated)	52,278	0
Clean Claims Adjudicated			
4	Paid On Time	47,365	
5	Paid Late	0	
6	Denied	4,913	
	Denial Rate (calculated)	10.37%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	15	
10	Average number of days between the receipt date on claim and the adjudication date.	16	
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	48,898	
13	Clean Claims Accepted by GWT	48,898	
14	Clean Claims Rejected by GWT	0	
15	Acceptance Rate (calculated)	100.0%	#DIV/0!

Top Denial Reasons Count		
Item No.	Reason	# in Reporting Period
25	Space Distance Variance	1093
26	Altered Document	939
27	Missing or Invalid Time	676
28	Missing or Invalid Odometer	286
29	Service not provided to member	229
30	Unauthorized Driver	228
31	Unauthorized Vehicle	220
32	Missing Driver Signature	174
33	Invalid vehicle for the mobility	170
34	Other	898
35	Total	4,913

Report Name: Number of NEMT Vehicles by County Ratio

Experience Period>> 8/1/2023 - 8/31/2023

Report Code: MO-VBCR

Submission Date: 8/31/2023

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	6	4			1			11	1079	98.09	179.83	269.75	#DIV/0!	#DIV/0!	1079.00	#DIV/0!	#DIV/0!
Allen	27	91			2			120	16380	136.50	606.67	180.00	#DIV/0!	#DIV/0!	8190.00	#DIV/0!	#DIV/0!
Bartholomew	20	10			1			31	3174	102.39	158.70	317.40	#DIV/0!	#DIV/0!	3174.00	#DIV/0!	#DIV/0!
Benton		3						3	354	118.00	#DIV/0!	118.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	4	16						20	581	29.05	145.25	36.31	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	6	19			1			26	1696	65.23	282.67	89.26	#DIV/0!	#DIV/0!	1696.00	#DIV/0!	#DIV/0!
Brown								0	591	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	3	3						6	624	104.00	208.00	208.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Cass	10	19						29	1937	66.79	193.70	101.95	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clark	10	35			1			46	5287	114.93	528.70	151.06	#DIV/0!	#DIV/0!	5287.00	#DIV/0!	#DIV/0!
Clay	3	5						8	1125	140.63	375.00	225.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton	5	7			1			13	1238	95.23	247.60	176.86	#DIV/0!	#DIV/0!	1238.00	#DIV/0!	#DIV/0!
Crawford		3						3	529	176.33	#DIV/0!	176.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	3	16						19	1350	71.05	450.00	84.38	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dearborn	4	13						17	1624	95.53	406.00	124.92	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	12	7			1			20	1157	57.85	96.42	165.29	#DIV/0!	#DIV/0!	1157.00	#DIV/0!	#DIV/0!
DeKalb	5	27			1			33	1439	43.61	287.80	53.30	#DIV/0!	#DIV/0!	1439.00	#DIV/0!	#DIV/0!
Delaware	16	35			2			53	5578	105.25	348.63	159.37	#DIV/0!	#DIV/0!	2789.00	#DIV/0!	#DIV/0!
Dubois	6	19						25	1491	59.64	248.50	78.47	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Elkhart	13	34			3			50	6602	132.04	507.85	194.18	#DIV/0!	#DIV/0!	2200.67	#DIV/0!	#DIV/0!
Fayette	3	19						22	1828	83.09	609.33	96.21	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	8	30			1			39	3269	83.82	408.63	108.97	#DIV/0!	#DIV/0!	3269.00	#DIV/0!	#DIV/0!
Fountain	4	5						9	634	70.44	158.50	126.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	2	7						9	884	98.22	442.00	126.29	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton		10						10	788	78.80	#DIV/0!	78.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	3	12						15	1319	87.93	439.67	109.92	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Grant	28	33			1			62	3682	59.39	131.50	111.58	#DIV/0!	#DIV/0!	3682.00	#DIV/0!	#DIV/0!
Greene	3	11			1			15	1383	92.20	461.00	125.73	#DIV/0!	#DIV/0!	1383.00	#DIV/0!	#DIV/0!
Hamilton	43	51			2			96	6662	69.40	154.93	130.63	#DIV/0!	#DIV/0!	3331.00	#DIV/0!	#DIV/0!
Hancock		18			1			19	2337	123.00	#DIV/0!	129.83	#DIV/0!	#DIV/0!	2337.00	#DIV/0!	#DIV/0!
Harrison	4	15			1			20	1446	72.30	361.50	96.40	#DIV/0!	#DIV/0!	1446.00	#DIV/0!	#DIV/0!
Hendricks	12	15			3			30	4300	143.33	358.33	286.67	#DIV/0!	#DIV/0!	1433.33	#DIV/0!	#DIV/0!
Henry	2	15			1			18	2416	134.22	1208.00	161.07	#DIV/0!	#DIV/0!	2416.00	#DIV/0!	#DIV/0!
Howard	19	13			2			34	3876	114.00	204.00	298.15	#DIV/0!	#DIV/0!	1938.00	#DIV/0!	#DIV/0!

Huntington	12	24			2			38	1486	39.11	123.83	61.92	#DIV/0!	#DIV/0!	743.00	#DIV/0!	#DIV/0!
County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	12	7			2			21	2059	98.05	171.58	294.14	#DIV/0!	#DIV/0!	1029.50	#DIV/0!	#DIV/0!
Jasper	4	8			1			13	1095	84.23	273.75	136.88	#DIV/0!	#DIV/0!	1095.00	#DIV/0!	#DIV/0!
Jay	6	13			1			20	943	47.15	157.17	72.54	#DIV/0!	#DIV/0!	943.00	#DIV/0!	#DIV/0!
Jefferson	4	10						14	1482	105.86	370.50	148.20	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jennings	5	5			2			12	1522	126.83	304.40	304.40	#DIV/0!	#DIV/0!	761.00	#DIV/0!	#DIV/0!
Johnson	33	24			2			59	5101	86.46	154.58	212.54	#DIV/0!	#DIV/0!	2550.50	#DIV/0!	#DIV/0!
Knox	4	29			1			34	1995	58.68	498.75	68.79	#DIV/0!	#DIV/0!	1995.00	#DIV/0!	#DIV/0!
Kosciusko	4	11			1			16	2286	142.88	571.50	207.82	#DIV/0!	#DIV/0!	2286.00	#DIV/0!	#DIV/0!
LaGrange		13						13	776	59.69	#DIV/0!	59.69	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	46	31			3			80	19573	244.66	425.50	631.39	#DIV/0!	#DIV/0!	6524.33	#DIV/0!	#DIV/0!
LaPorte	16	16			2			34	4259	125.26	266.19	266.19	#DIV/0!	#DIV/0!	2129.50	#DIV/0!	#DIV/0!
Lawrence	7	8			2			17	2183	128.41	311.86	272.88	#DIV/0!	#DIV/0!	1091.50	#DIV/0!	#DIV/0!
Madison	13	25			2			40	6721	168.03	517.00	268.84	#DIV/0!	#DIV/0!	3360.50	#DIV/0!	#DIV/0!
Marion	101	116			4			221	50317	227.68	498.19	433.77	#DIV/0!	#DIV/0!	12579.25	#DIV/0!	#DIV/0!
Marshall	4	21			1			26	1515	58.27	378.75	72.14	#DIV/0!	#DIV/0!	1515.00	#DIV/0!	#DIV/0!
Martin	1	6						7	788	112.57	788.00	131.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	12	5						17	1339	78.76	111.58	267.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	10	25			2			37	4177	112.89	417.70	167.08	#DIV/0!	#DIV/0!	2088.50	#DIV/0!	#DIV/0!
Montgomery	6	14						20	1483	74.15	247.17	105.93	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	1	5			3			9	2610	290.00	2610.00	522.00	#DIV/0!	#DIV/0!	870.00	#DIV/0!	#DIV/0!
Newton								0	456	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	7	26			1			34	1700	50.00	242.86	65.38	#DIV/0!	#DIV/0!	1700.00	#DIV/0!	#DIV/0!
Ohio	2	3						5	219	43.80	109.50	73.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	4	19						23	1135	49.35	283.75	59.74	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Owen	2	6			2			10	954	95.40	477.00	159.00	#DIV/0!	#DIV/0!	477.00	#DIV/0!	#DIV/0!
Parke	4	4						8	784	98.00	196.00	196.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	4	6			1			11	794	72.18	198.50	132.33	#DIV/0!	#DIV/0!	794.00	#DIV/0!	#DIV/0!
Pike		9						9	929	103.22	#DIV/0!	103.22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	22	25			2			49	4693	95.78	213.32	187.72	#DIV/0!	#DIV/0!	2346.50	#DIV/0!	#DIV/0!
Posey	2	8						10	779	77.90	389.50	97.38	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski		2			1			3	545	181.67	#DIV/0!	272.50	#DIV/0!	#DIV/0!	545.00	#DIV/0!	#DIV/0!
Putnam	6	3			1			10	1324	132.40	220.67	441.33	#DIV/0!	#DIV/0!	1324.00	#DIV/0!	#DIV/0!
Randolph	2	15			2			19	1124	59.16	562.00	74.93	#DIV/0!	#DIV/0!	562.00	#DIV/0!	#DIV/0!
Ripley	8	14			1			23	1026	44.61	128.25	73.29	#DIV/0!	#DIV/0!	1026.00	#DIV/0!	#DIV/0!
Rush	3	7			1			11	722	65.64	240.67	103.14	#DIV/0!	#DIV/0!	722.00	#DIV/0!	#DIV/0!
Scott	6	17						23	1560	67.83	260.00	91.76	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Shelby	8	8			2			18	1956	108.67	244.50	244.50	#DIV/0!	#DIV/0!	978.00	#DIV/0!	#DIV/0!
Spencer	2	13			1			16	773	48.31	386.50	59.46	#DIV/0!	#DIV/0!	773.00	#DIV/0!	#DIV/0!
St.Joseph	19	31			3			53	10614	200.26	558.63	342.39	#DIV/0!	#DIV/0!	3538.00	#DIV/0!	#DIV/0!
Starke	1	5			1			7	1038	148.29	1038.00	207.60	#DIV/0!	#DIV/0!	1038.00	#DIV/0!	#DIV/0!
Steuben	3	7			1			11	1107	100.64	369.00	158.14	#DIV/0!	#DIV/0!	1107.00	#DIV/0!	#DIV/0!
Sullivan	3	9						12	810	67.50	270.00	90.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland		6						6	397	66.17	#DIV/0!	66.17	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	31	28			3			62	5562	89.71	179.42	198.64	#DIV/0!	#DIV/0!	1854.00	#DIV/0!	#DIV/0!
Tipton	1	3						4	436	109.00	436.00	145.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		9						9	284	31.56	#DIV/0!	31.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	21	39			2			62	9015	145.40	429.29	231.15	#DIV/0!	#DIV/0!	4507.50	#DIV/0!	#DIV/0!
Vermillion	6	5			1			12	694	57.83	115.67	138.80	#DIV/0!	#DIV/0!	694.00	#DIV/0!	#DIV/0!
Vigo	18	19			3			40	5451	136.28	302.83	286.89	#DIV/0!	#DIV/0!	1817.00	#DIV/0!	#DIV/0!
Wabash	4	2						6	1429	238.17	357.25	714.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren		3						3	236	78.67	#DIV/0!	78.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	13	24			1			38	2155	56.71	165.77	89.79	#DIV/0!	#DIV/0!	2155.00	#DIV/0!	#DIV/0!
Washington		9			1			10	1301	130.10	#DIV/0!	144.56	#DIV/0!	#DIV/0!	1301.00	#DIV/0!	#DIV/0!
Wayne	11	34						45	4068	90.40	369.82	119.65	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wells	3	20						23	1138	49.48	379.33	56.90	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	5	12			1			18	855	47.50	171.00	71.25	#DIV/0!	#DIV/0!	855.00	#DIV/0!	#DIV/0!
Whitley								0	920	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	806	1486	0	0	90	0	0	2382	271353	113.92	336.67	182.61	#DIV/0!	#DIV/0!	3015.03	#DIV/0!	#DIV/0!