



### Who We Are

*Title of Project, Name of Lead Entity, Partner, Counties in Indiana we are impacting.*

Our Pilot Concept, Behavioral Supports in Indiana: A Foundation for Redesign, is being lead in partnership by Insights-ViaQuest Community Solutions and Opportunities for Positive Growth. This project will impact behavioral support services statewide.

### What We Expect if We Achieve our Vision

*Expected short-term and long-term outcomes; and positive impacts on individuals if your project successfully carries out these actions.*

- Through competency based advanced training and credentialing, service recipients will be able to choose from highly skilled professionals who can uniquely address their needs.
- Service recipients will be able to customize the way services are delivered through a tiered service model with individual support or through group skill building with their peers.
- The state, as the payor, will have a much greater return on investment with more positive client outcomes and a trained workforce that can meet unique needs.
- As capacity is built for highly skilled clinicians statewide, a market shift will be forced which will yield higher standards for behavioral supports, whereby positive outcome will force out poor quality services.

### What We Will Do

*Specific actions your agency will take to carry out pilot project.*

- Implement advanced practice, competency based clinical credentialing based on national best practices.
- Introduce a tiered service delivery system which ties service components to level of expertise.
- Introduce specialized ratio based behavioral group work focused on specific clinical topics. Groups would ideally include an individual with lived experience or a content expert to co-facilitate with the behavioral clinician.
- Redesign waiver service definitions to accommodated a tiered system as well as compensation for collaborators with lived experience or content experts.

### How We Will Do It

*Plan and implementation*

- Partner with the START Program at the UNH to possibly adopt their MH/IDD for Behavioral Clinicians Training Course aimed at developing advanced clinical competencies.
- Fully explore variations to service models that allow for a broader array of behavioral service delivery, including a tiered approach. Examine fiscal impact in other states where a tier model is used.
- Define in the methodology a way to reimburse curriculum informed group work co-facilitated by a Behavioral Consultant and person with lived experience or content expert.
- Write a comprehensive service definition incorporating the new model.

### What Will Result

*Long-term goals to transform services and/or better support individuals.*

- Individuals in supports will have a choice of a service array to support them toward living their best life.
- Individuals will receive high quality support from clinical experts.
- Indiana will have a much greater return on investment with more positive client outcomes and a trained workforce that can meet client needs.
- Capacity will be built to force a market shift yielding higher standards for behavioral supports; whereby positive outcomes force out poor quality agencies in an evolving, innovative workforce.

### What We Want to Avoid

*Outcomes that may take away from the vision and will serve as "red flags" to consider course correction.*

- We do not want individuals and families to receive poor quality, ineffective behavioral support services from unqualified clinicians.
- We do not want people's rights unnecessarily restricted via their Behavior Support Plans by under-skilled professionals who have not completed training and proven competency, as this is often the go-to rather than implementing true positive behavior support strategies.

