



# FSSA News Release

**FOR IMMEDIATE RELEASE**  
**March 16, 2020**

## **Indiana Division of Family Resources offices remain open, yet online applications or telephone calls strongly encouraged**

INDIANAPOLIS – The Indiana Division of Family Resources operates at least one physical office in every Indiana county and, in order to serve Hoosiers in need, those offices remain open for business. However, in an effort to keep social contact to a minimum and prevent the spread of the coronavirus (COVID-19), DFR strongly urges Hoosiers to consider submitting applications for the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) or health coverage (Medicaid) online. Applications can be submitted at [www.fssabenefits.in.gov](http://www.fssabenefits.in.gov). Health coverage applications can also be completed by calling 800-403-0864.

Clients may also report any necessary changes via that site. Required paperwork can also be mailed to P.O. Box 1810, Marion, IN 46952.

For clients who feel the need to go to a local DFR local offices, these offices and their employees are taking precautions to promote social distancing while serving clients. However, DFR officials say the ideal method of conducting business is either online or over the phone.

###

### **Media Contacts:**

Name: Marni Lemons  
Phone: 317-234-5287  
Email: [Marni.Lemons@fssa.IN.gov](mailto:Marni.Lemons@fssa.IN.gov)

Name: Jim Gavin  
Phone: 317-234-0197  
Email: [Jim.Gavin@fssa.IN.gov](mailto:Jim.Gavin@fssa.IN.gov)