



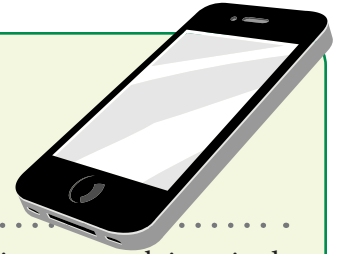
Division of Mental Health and Addiction

CONSUMER SERVICE LINE 800-901-1133

Do you have compliments, questions or concerns about...

- › Services
- › Treatment
- › Procedures
- › Rights
- › Policies

Access your consumer service line 24/7 by phone



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If you are deaf, hard-of-hearing or speech impaired, dial 7-1-1 to access the Consumer Service Line.

We want to hear from you!

As a consumer of public mental health or addiction services in Indiana, we want to know what you think about the service you received. The state administers tax dollars to guarantee a quality, responsive system to help you.

We want your feedback...

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- › Tell us who is doing a good job.
- › How do things need to be different?

Give us your compliments or concerns...

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- › Were services accessible for you?
- › Was the location of services convenient?
- › Were appointments scheduled at reasonable times?
- › Were services acceptable to you?
- › Were you treated in a sensitive manner?
- › Would you recommend services to others?

How did the service impact your life?

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- › Have you benefited from treatment?
- › Has treatment improved the quality of daily living?

Did you receive value from service?

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- › Were services affordable?
- › Were the benefits of treatment worth the cost?

Call the consumer service line at **800-901-1133** from 8:30 a.m. to 5 p.m., Monday through Friday

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