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Child Support Bureau receives federal research grant to improve collections over state lines

INDIANAPOLIS (Oct. 11, 2019) – The Indiana Department of Child Services received a \$170,000 federal grant that will enable its Child Support Bureau (CSB) to improve case processing across state lines.

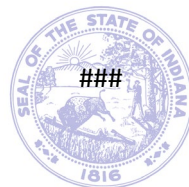
CSB will utilize the funding to create interactive trainings for caseworkers covering customer service skills, software use, communications and efficiencies in case processing across jurisdictions. These efforts are expected to increase timely collections for Hoosier children who have a parent living outside Indiana.

“We’re incredibly excited to have been awarded this opportunity to learn and grow,” DCS director Terry Stigdon said. “This will provide helpful insight to enable CSB and county child support offices to implement well-tested case-processing tools, while also driving important policy decisions to help even more families statewide.”

The grant is funded by the U.S. Department of Health and Human Services Office of Child Support Enforcement. It will support the IV-D child support program, which seeks to ensure children have the financial support of both parents, regardless of whether they live together.

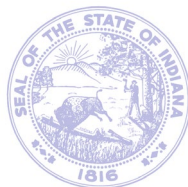
“The results of this research will be used by CSB and other child support agencies throughout the country to learn what works and what doesn’t,” said Child Support Bureau deputy director Adam Norman. “We will use what we learn from this grant to continue our role as a national leader in child support enforcement innovation and continue to positively impact child support for all Hoosier children.”

For more information on the IV-D program and for a list of child support offices in your county, click [here](#).



Indiana children will live in safe, healthy and supportive families and communities.

About Indiana DCS: *The Indiana Department of Child Services engages with families and collaborates with state, local and community partners to protect children from abuse and neglect and to provide child support services. Indiana Child Abuse/Neglect Hotline: 800.800.5556. Child Support Customer Service Kidsline: 800.840.8757 or 317.233.5437. www.in.gov/dcs*



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