

	INDIANA DEPARTMENT OF CHILD SERVICES CHILD WELFARE POLICY	
	Chapter 11: Older Youth Services	Effective Date: July 1, 2019
	Section 19: Entry into Collaborative Care (CC) for Previously Discharged Older Youth	Version: 4

STATEMENTS OF PURPOSE

The Indiana Department of Child Services (DCS) will make Collaborative Care (CC) available to older youth who are at least 18 but not yet 21 years of age, and who were:

1. Formerly in out-of-home placement through an Indiana court order on the day of their 18th birthday;
2. Wish to participate in CC; and
3. Meet the eligibility criteria (see policy [11.18 Eligibility for Collaborative Care](#)).

Entry into CC for previously discharged older youth is initiated through the Indiana DCS Child Abuse Hotline (Hotline). The youth must call the Hotline. A service request for assistance is initiated by the Hotline Intake Specialist (IS). In situations where the youth is homeless, an immediate referral is made to the Collaborative Care Case Manager (3CM) to assist the youth with arrangements.

If the youth is not in a crisis situation, a 3CM will meet with eligible older youth interested in participating in the CC program within two (2) business days from the time the older youth makes initial contact with DCS.

Code References

[IC 31-28-5.8-5: Eligibility; petitions](#)

PROCEDURE

For older youth with an open Child in Need of Services (CHINS) case or open Juvenile Delinquency (JD) case who are in out-of-home placement in Indiana and are interested in and eligible to participate in CC, see policy [11.21 Collaborative Care Case Transfers](#).

Older youth interested in participating in CC, shall contact the Hotline at 1-800-800-5556 to initiate a service request for assistance. If the youth arrives at a local DCS office and requests assistance for re-entry into care, the local office staff will make arrangements for the youth to call the Hotline while in the office. The Hotline IS will route the youth's request to the local office as a service request.

Note: If the youth is homeless, the Hotline IS should contact the appropriate 3CM Supervisor for the county where the youth is located (or contact the afterhours on-call phone number for Collaborative Care) so a 3CM or designee can be dispatched to assist the youth with emergency arrangements.

The 3CM is responsible for:

1. Determining the older youth's eligibility to participate in CC;
2. Making telephone contact with the older youth within two (2) business days of the

youth's inquiry. During this call, the 3CM shall;

- a. Notify the older youth of his or her eligibility status to participate in CC,

Note: If an older youth is **not eligible** for CC, but is eligible for Voluntary Older Youth Services (OYS), the 3CM may complete the Voluntary OYS Referral, with the youth's permission.

- b. Schedule a meeting with the older youth to discuss CC if the older youth is eligible. The meeting should take place within two (2) business days, and
 - c. Inform the older youth about local resources the youth may need to access prior to the time the youth re-enters out-of-home placement (e.g., homeless shelters, food banks, or medical clinics) regardless of the youth's eligibility status.
3. Ensuring the following are completed during the initial meeting (different from the initial call);
 - a. Provide an explanation of CC to the interested older youth. This explanation should include:
 - i. A general timeline for re-entry,
 - ii. The youth's rights and responsibilities, and
 - iii. A description of the re-entry process including necessary paperwork, court information, and placement information.
 - b. Prepare the older youth for a re-entry Child and Family Team (CFT) Meeting if the youth is interested in participating in CC,
 - c. Make arrangements for and provide resources to assist a youth who is in crisis in gaining stability,
 - d. Provide the older youth a copy of the [Voluntary Collaborative Care Agreement Between Older Youth and the Department of Child Services \(SF 55159\)](#) and discuss emergency and long-term placement options (see policy [11.22 Voluntary Collaborative Care \(CC\) Agreement](#)), and
 - e. Complete a Voluntary OYS Referral with the older youth who is not interested in participating in CC but is eligible for and not receiving Voluntary OYS.

The 3CM Supervisor is responsible for:

1. Administering the youth's grievance process if the youth is determined ineligible for CC and requests an Eligibility Review. This review will include the following:
 - a. The youth's written request for review,
 - b. A written statement from the youth explaining why the youth believes he or she is eligible, and
 - c. A written statement from the youth identifying any barriers prohibiting eligibility.

Note: After the 3CM Supervisor reviews eligibility, the 3CM Supervisor will send a letter to the youth within three (3) business days of receipt regarding the determination and the right to request an Administrative Review.

The Collaborative Care Division Manager (or designee) is responsible for reviewing the older youth's Request for Administrative Review, which includes:

1. Reviewing all relevant documentation from the 3CM Supervisor and the older youth to determine whether the 3CM Supervisor correctly determined eligibility for entry into CC, and
2. Sending an Administrative Review outcome letter to the youth within five (5) days

of receipt of the request for Administrative Review.

Note: The determination of the Collaborative Care Division Manager or designee is not subject to further agency review.

The IL Specialist is responsible for:

1. Verifying the eligibility of those youth referred for Voluntary Services (OYS);
2. Ensuring that a Voluntary Services Referral is completed for those youth **not eligible** for CC;
3. Ensuring that an IL case type is open in the case management system; and
4. Monitoring the progress of those youth receiving voluntary services through an OYS Provider.

PRACTICE GUIDANCE

Eligible older youth in out-of-home placement on the day of his or her 18th birthday may participate in CC, so long as the youth meets eligibility criteria as defined in policy [11.18 Eligibility to Participate in Collaborative Care](#).

Information regarding local community resources to discuss with the youth may include the following:

1. How to access community services such as homeless shelters or food banks;
2. How to access public assistance services such as Women Infants and Children (WIC), Temporary Assistance for Needy Families (TANF), the Healthy Indiana Plan (HIP), or food stamps; and
3. The availability of services specific to former foster youth, such as Voluntary OYS or Medicaid.

FORMS AND TOOLS

[Voluntary Collaborative Care Agreement Between Older Youth and the Department of Child Services \(SF 55159\)](#)

RELATED INFORMATION

N/A