Fast Track FAQs

1. What communications have you been sending to students to let them know about Fast Track? Are you sending these communications to all state eligible students or just those who have had an award claimed during this year?

   A. *We will be notifying students who we believe may benefit from Fast Track this week (week of 4/16/2018).*

2. Is Fast Track a one-time award for 18-19 or is it ongoing into future years?

   A. *It is not a one-time award. It can be used in future years.*

3. Can students apply now as they are registered for summer classes even though Spring 2018 hours will not yet be reported?

   A. *Yes.*

4. Will a school receive an email notification when a student applies or will we have to download a file each day?

   A. *Fast Track awards will be visible on your Information File and the UI.*

5. What is the difference between 'Status' and 'Application Status' in the Award Widget?

   A. *Application Status will display as applied in one of two scenarios. The first scenario is when a student has earned 30 credit hours in the academic year, is FOB/21st eligible and has state aid eligibility remaining. The second scenario is when the student has applied through ScholarTrack.*
   B. *Status is the determination of the student's application. If Status displays, "Not Submitted," ScholarTrack has determined the student to be eligible based on credit completion, FOB/21st eligibility and state aid eligibility, but the student has not submitted the application. Any other Status means the student has applied and it is the explanation of eligibility.*

6. Does Fast Track impact the Accelerated Schedule Incentive amount when a student earns 39+ credits?

   A. *No.*

7. If student completes 30 credit hours but does not use their full Frank O'Bannon Grant or 21st Century Scholarship because of other fee remissions, how will this impact the Fast Track Award?

   A. *Students must use the full amount of their Frank O'Bannon Grant or their 21st Century Scholarship for the academic year before they are eligible to receive Fast Track funds.*

8. Which ScholarTrack user types will have access to update a student's response to the question on the Fast Track application which asks if they will be attending half-time or full-time for the term during which they plan to utilize Fast Track funds?

   A. *College Support Users and up. Read-only access users are not able to change/edit anything in ScholarTrack.*

9. Is it ever possible for a 21st Century Scholar to use less than 100% of their scholarship during the Fall and Spring terms?

   A. *Yes. If the student is attending a school that charges per credit hour for tuition and the student enrolls in less than 15 credit hours per semester, they may use less than 100% of their award during the Fall and Spring terms.*

10. If the student is only half-time during the summer, and has left over Frank O'Bannon Grant/21st Century from first or second semester, can we still claim the remaining FOB/21st amount prior to claiming a HT Fast Track Award?

    A. *Yes. The student is required to use their full Frank O'Bannon Grant eligibility or 21st Century Scholarship before using Fast Track funds.*

11. How does Fast Track affect students who awards are Spring-starters?

    A. *Students who are spring-starters may still be eligible to use Fast Track funds. If they utilize their full Frank O'Bannon Grant eligibility or 21st Century Scholarship in Spring and Summer, they can utilize Fast Track funds in the Fall term.*

12. There is no enrollment requirement when using the remaining eligibility of Frank O'Bannon or 21st Century Scholarship funds for summer, but is there an enrollment requirement to use Fast Track?

    A. *The FOB/21st summer enrollment requirement depends on how the student was enrolled during the fall and spring terms. There is no enrollment requirement to use the remaining FOB/21st balance during summer if the student was enrolled full-time in either the fall or spring term and used state financial aid. Please see page 11 of the [Financial Aid Manual](#) for answers on all enrollment situations.*

       Fast Track requires the student to enroll in at least 6 hours to utilize the funds.